

Annual Report 2018



H.O.P.E. Haven
Moving People from Crisis to Self-Sufficiency



Message from the Executive Director

Our theme for 2018... God's Work, God's Way, For God's Glory

This year has been amazing. We have grown our staff, our client base, and most importantly our Success Community. I still pinch myself every day when I come into work and see staff buzzing around trying to find help for their clients. In a short 3 years we went from 1 person to 7 people. The vision was multiplication. Teach more people to do what I was doing, and we help more people. Well the vision of this happening right before my eyes is mind blowing. Now, when more people are doing the work problems arise. The work and decisions are so very subjective that it is hard to form a set of rules to work by. Who to help and who not to help? When do we give a handout versus a hand up? This year we began to write procedures up to do just that. As we helped more people the diversity of crises our clients were in grew and our resources for helping had to expand. We even had a Cuban refugee we had to learn how to help and find new solutions. The growth of the organization has not happened without growing pains, but we are stronger because of them. We have applied for grants for the first time and have some new businesses that have come on board to help us reach our goals. Our contributions went up by almost 50% from the previous year. We are so grateful for the individuals, ministry partners, and church partnerships that made these generous contributions. We made huge strides in our infrastructure with a new Client Management System, creating 3 policies and procedures manuals and restructuring our accounting system so the reports are more informative. We had 407 unduplicated clients we worked with this year we added 265 new clients to our database and had over 1600 contacts with and on behalf of these clients. As we look into the

future, we are excited to move into a much larger organization with the God sized growth and the opening of the Transformation Station and Main Street America. Stay tuned to our social media to hear more about the future.

Blessings,

Kristyn



**H.O.P.E.
HAVEN**

Build...Equip....Give

Our Story...

Founded in October 2015, H.O.P.E. Haven is a 501c3 non-profit organization that helps individuals who are in crisis in the Northwest Houston area. We exist to help individuals live thriving lives as opposed to merely surviving. We view the person holistically addressing mental, spiritual, and physical health needs. As a result our clients become equipped to overcome the obstacles that keep them in crisis. Each person is surrounded by a support team dedicated to their lifelong success.

Our Mission...

Moving people from crisis to lifelong self-sufficiency.

Our Vision...

We build relationships with individuals in crisis. To plant seeds of hope and purpose for the future.

We equip each client creating a personalized plan to become stable and overcome recurring issues.

We give our clients a place to serve and give back to become a thriving member of our community.

What we do...



Obtain Identification
Help clients obtain valid ID.



Mental & Physical Health
Obtain evaluations, initiate treatment plans, enroll in a health care plan.



Temporary Housing
Arrange temporary shelter and coordinate housing assessment.



Life Skills Training
Provide life skill training. Connect job readiness to job training programs.



Next Step of Hope
Connecting clients with lifelong friends.

Our Leader...



Kristyn Stillwell is the Executive Director of HOPE Haven. Kristyn brings over 20 years of volunteer experience with the homeless and less fortunate in our community. Over the past six years her leadership and organized community ministries has grown to over 1000 volunteers a year feeding over 2000 meals. Her passion is to educate the community on those who are in crisis while inspiring others to **be the change** they wish to see in the world.



Since 2015 moving people from crisis to thriving hopeful lives...

Reach Us

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Helping Others Pursue Excellence

Clients 2018

We saw **407** unduplicated clients

246 of these were new clients

We did **1602** contacts on their behalf

1179 contacts directly with clients

90 clients **left the streets** behind!

1 Wedding

All done with very small staff

We had 3 full time staff at the beginning of the year and by the end of the year we had 5 full time staff and 1 full time volunteer.



Contributions and Expenses for 2018

